



## J. Thomas Stokkeland

Director of Information Technology

<http://stokkeland.net>

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716-584-1005

**30+ Years' Experience**  
**16 Years in IT Management**

### Skills & Highlights

- Leadership
- Mentoring/Team Building
- Problem Solving
- Cloud
- AI
- Infrastructure
- Security
- IT Service Management
- DR & Continuity
- Project Management
- Vendor Management
- ITIL & Azure Certified
- VOIP/Telecom

### Degree in Automation and Mechanics (Mechatronics)

1991 *Tinius Olsen Skole, Kongsberg, Norway*

### Military Service

1993 - 1994. *Royal Norwegian Air force, Orland, Norway,*

F16 Aircraft weapon systems and explosives. 1-year military duty, Norway. Honorable Discharge.

### Director of Information Technology, Mobile Heartbeat LLC

2013 September – Present. *Waltham, MA (Software for Healthcare)*

Responsible for all aspects of IT Operations, Infrastructure, Security, DR & Business Continuity, Performance, Team building, and Budgeting.

- Launched Cloud Operations SAAS, Datacenter and Cloud migrations
- AI Integrations and Guiderails/Management
- Security Prevention and Detection, Network/Endpoint/MDM, Compliance HIPAA, SOC2. Controls, AAD-PIM, etc
- Established IT Department and Service Management, explosive growth, Infrastructure overhauls, remote operations & Workforce

### Manager IT Engineering and Projects, Zippo Manufacturing

2011 May - 2013 September. *Bradford, PA (Manufacturing)*

Responsible for All IT Infrastructure and service projects

- Migrated and consolidated to virtualization/storage systems, reducing physical footprint by 75%, improving reliability, capacity, and uptime, while reducing operational cost.
- Rolled out WIFI Infrastructure Factory wide. Power and cooling in two datacenters, full redundancy, lowering energy and operational costs.
- Designed+Implemented DR/BC plans for 2 datacenters, 7 buildings, LAN/WAN - foreign and remote access, factory integrations.

### IT Coordinator (Director), Seneca Nation of Indians

2008 March - 2011 May. *Salamanca, NY (Public sector)*

Responsible for all aspects of IT, providing infrastructure, applications, and shared services to government and health care facilities on two campuses, 29 buildings, and various remote locations.

- Established structure within Technical and Applications Services
- Infrastructure replacement and upgrade program. \$2.5M
- Performed 4 datacenter moves, ERP Implementation/Migration

### Network Administrator, Seneca Nation of Indians

2004 February - 2008 March. *Salamanca, NY (Public sector)*

In this 4-year period I took the organization from a 4 server, nearly flat layer 2 network, to multiple cabinet's filled, redundant and structured network, and the beginnings of a SAN and Virtualization infrastructure.

### Aut. Control Systems Engineer, Highland Injection Molding Inc

1999 August- 2004 February. *Salamanca, NY (Manufacturing)*

Implemented LAN/WAN+AD, ERP/MRP, and Shop/Floor Systems

### Programmer and Service Co-ordinator, Larsen Automasjon A/S

1998 June - 1999 May. *Tyristrand, Norway (Industrial, Machine Builder)*

### Programmer, Nor-Reg A/S

1991 July - 1998 June. *Honefoss, Norway (Industrial, Machine Builder)*